

# Closing the Azure Skills Gap in an IT Enterprise Using Staff **Augmentation Solutions**

#### **ABOUT CLIENT**

A mid-sized enterprise in the Information Technology (IT) services sector, based in the USA, employs more than 500 staff members. Their services reach across the globe, serving a wide spectrum of industries, including finance and healthcare, with a focus on integrating cutting-edge technology and providing comprehensive client support.

#### **PROBLEM STATEMENT**

These challenges served as the backdrop for our client's journey toward finding effective solutions to bridge the Azure skills gap in their IT enterprise

Resource Shortage: The client faced a critical shortage of highly skilled Azure professionals, which significantly impacted project delivery and support.

**Growing Demand:** The increasing demand for Azure solutions exceeded their ability to efficiently recruit fulltime employees, resulting in project execution delays and potential client satisfaction risks.

Migration Challenge: The company faced a significant obstacle in migrating its IT infrastructure to Azure, requiring a seamless transition while minimizing downtime and disruptions, complicated by the lack of Azure expertise.

Market Competition: Intense competition for Azure experts made recruitment demanding and costly, driving the need for alternative solutions.

Flexibility Needs: Due to variable workloads and diverse projects, the client sought agile staffing to adapt quickly to changing demands, ensuring responsiveness

# **SOLUTIONS**

In response to our client's staffing challenges in the Azure domain, we provided tailored solutions to address resource management and project execution

Tailored Solutions: We provided customized solutions to address the client's Azure staffing challenges and enhance resource management and project execution.

Certified Professionals: Our expert team delivered highly skilled and certified Azure professionals, including architects, developers, and administrators, to meet the client's hiring needs.

Custom Resource Scaling: We offered flexibility by tailoring Azure staffing to match the client's project requirements, allowing them to scale resources as necessary.

Seamless Azure Migration: Our onboarded Azure experts ensured a smooth, disruption-free migration, minimizing downtime and preserving data integrity during the transition to Azure.

Azure Infrastructure Management: Our team effectively managed and optimized Azure infrastructure, ensuring high performance and cost-efficiency for the client's projects.

**DevOps and CI/CD Integration:** We implemented Azure DevOps practices, including continuous integration and continuous delivery (CI/CD), streamlining the client's

development workflows. Azure Data Solutions: Our Azure data engineers and analysts facilitated data migration, warehousing, and

analytics projects using Azure services like SQL Data

client.

Warehouse, ensuring comprehensive solutions for the



### Industry 🖺

Information Technology (IT)



### Products used

**Azure Staff** Augmentation/IT Staffing



#### **Functionality Enable**

Data science



# **M** Impact

#### 28%

Increase in project delivery efficiency.

#### 20%

Reduction in project execution time with custom resource scaling

### 23%

Increase in customer satisfaction, fostering greater customer loyalty and improved retention rates

### 5%

Reduction in operational costs, enhancing profitability

## 20%

Increase in data-driven decision-making, positively impacting client satisfaction

Establishment of a secure. high-performance, and cost-effective cloud infrastructure



# -🔘 pro tip

Keep your Azure team's skills sharp with ongoing training to harness the full power of Azure's ever-evolving capabilities



### Take the next step

Connect with us today to fill the talent gap within your IT team.